

As the Coronavirus situation continues, I would like to take this opportunity to reassure you that the business continuity plan we implemented at the outset of the pandemic continues to serve us well, and we remain fully operational during this challenging period.

The structures we put in place enable most of our employees to work from home, seamlessly supporting customers thanks to remote working and online collaboration tools. We have well established business continuity management systems in place to minimise disruption to our operations and to ensure that the business remains viable. Like other businesses we have had to make changes to the structure of our teams and in the event that your usual European Electronique contact is not available you will receive an out of office message giving alternative contact details.

We enjoy long-standing and very good relationships with all our vendors, this puts us in a strong position to have open and ongoing dialogue with them as to whether they anticipate any interruptions to the supply chain. We continue to receive assurances from these vendors that they too have taken the necessary measures to guarantee a continued high-level of service. Being vendor agnostic gives us a huge advantage with regard to the choice and flexibility within our supply chain, especially for products which have recently been in great demand.

Our Networking Operating Centre is working hard to meet the increased demand to provide technical support services to our customers in these difficult times.

We are committed to providing a safe work environment and continue to conduct our business within the Government guidelines.

Over the coming weeks we will continue to monitor the situation closely and when more information becomes available, we will of course keep you updated. In the meantime, if you do have any requirements or concerns regarding specific aspects of our services or product availability please do not hesitate to contact us.

Yolanta Gill  
CEO